Window World®

VINYL WINDOW & VINYL SLIDING PATIO DOOR

REPAIR LABOR GUARANTEE

Subject to the limitations and exclusions below, if a vinyl window installed by a Window World franchise ("Window") or a vinyl sliding patio door installed by a Window World franchise ("Door") develops an issue that is covered under the manufacturer's product warranty ("Manufacturer Warranty"), Window World, Inc. ("WWI") promises to provide the labor necessary to repair or replace the Window or Door ("Repair Labor"), free of charge, for 2 to 5 years after installation, depending on the product purchased. This Repair Labor Guarantee is effective once final payment is received for the applicable Window or Door.

Limitations and Exclusions

1. For any Window Series less than 3000, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 2 years after the Window is originally installed.

2. For any Window Series 3000 or more, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 5 years after the Window is originally installed.

3. For all Window World Sliding Patio Doors, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Door is fully covered by the Manufacturer Warranty, and only if the Door issue is reported to the local Window World franchise within the first 5 years after the Door is originally installed.

4. Routine maintenance, including caulking, is the purchaser's responsibility, and not covered under the Window World Repair Labor Guarantee.

This Window World Repair Labor Guarantee applies only to the original purchaser ("Purchaser") of the Window or Door and cannot be transferred to any other person or party. WWI will not provide Repair Labor, free of charge, for any Window or Door not covered by the Manufacturer Warranty.

DISCLAIMERS

WWI is not the manufacturer of the Windows or Doors and the only warranties offered are those offered by the manufacturer, not WWI, its franchisees or its affiliates. Warranty remedies offered by the product manufacturer are the Purchaser's exclusive remedies. WWI, ITS FRANCHISEES OR ITS AFFILIATES, TO THE MAXIMUM EXTENT PERMITTED BY LAW, HEREBY EXPRESSLY DISCLAIM ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, RELATED TO THE MANUFACTURER'S PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF TITLE, ACCURACY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY MANUFACTURER'S WARRANTY. The Purchaser, its heirs, and assigns expressly waive any claim that they may have against WWI, its franchisees or its affiliates based on the applicable manufacturer's liability with respect to any Window manufactured by the manufacturer and also waives any right to indemnification from WWI, its franchisees or its affiliates against any such claim made against the Purchaser (or its heirs or assigns) by another party.

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MANUFACTURERS'
RESIDENTIAL VINYL PRODUCT WARRANTY OVERVIEW

Subject to limitations and exclusions as set forth in the manufacturer's warranty and below, manufacturers of a Window World vinyl window ("Window") or a vinyl sliding patio door ("Door") warrant to the original purchaser/property owner ("Owner"), that any Window or Door ("Warranted Product(s)") shall be free from defects or nonconformities in material and workmanship for as long as the Owner resides in the home in which the Warranted Product(s) are installed. See printed Window World manufacturers' product warranties for complete details.

Vinyl Parts - Under normal use, the vinyl components of the Warranted Product(s) will not blister, peel, rot, or corrode.

Mechanical Parts - Are warranted to be free from manufactured defects in material and workmanship. Replacements for any defective mechanical parts will be supplied at no charge. *See manufacturer's warranty for a complete listing of mechanical parts covered.

Insulated Glass Unit - The sealed insulated glass unit ("IGU") is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the unit for the life of the Warranted Product(s) (excluding IGUs containing special options). If the glass unit fails, the manufacturer will provide a replacement insulated glass unit or sash at no charge.

Glass Breakage Warranty - *See manufacturer's warranty for availability and exclusions.

Window World Repair Labor Guarantee - *See reverse side of this overview for details.

Transferable Provisions - Manufacturer's lifetime limited warranty may be transferred once by the original residential purchaser to a subsequent residential owner within 30-days of the property transfer date. *See manufacturer's warranty for complete details.

EXAMPLES OF GENERAL LIMITATIONS AND EXCLUSIONS

1. Impact products are excluded.
2. Entry door systems, storm doors, and garden windows are covered by a separate manufacturer's warranty.
3. Damage from Acts of God (hurricanes, tornadoes, flood, etc.) Acts of war, riots, vandalism, fire, and stress resulting from localized heat or modifications are not covered by the manufacturer's warranty.
4. Color variance between replacement parts and weathered original material is not covered.
5. Caulking – Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product(s) and is not covered by the manufacturer(s) warranty.
6. Condensation – On windows and patio doors, condensation may occur as the natural result of humidity within a home or changes in interior/exterior temperatures. It does not indicate a product defect. Frost or freezing from condensation on the windows or patio doors are excluded as well.

DISCLAIMERS

Window World manufacturers' product warranties give specific legal rights, and you may also have other rights which vary from state to state. Manufacturer's warranty coverage requires project completion and final payment of any outstanding balances due.

OFFERING PRODUCTS MADE IN USA

1-800 **WINDOW**WORLD | **WindowWorld**.com

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